

## Dear Raytheon Technologies Pension Plan Participant:

Over the past several months, we've been making progress to integrate Raytheon Technologies benefits and programs. This affects you as a former Raytheon employee as effective Jan. 1, 2022, the Raytheon Technologies Pension Service Center will handle all activities related to your pension plan benefits. BNY Mellon will continue to process your benefit payments. Here are some changes that you can expect:

- Beginning Jan. 1, 2022, you'll be able to access your pension information online at [rtxpensioncenter.com](https://rtxpensioncenter.com). When you first access this website, you will come to a landing page where you will select Heritage Raytheon, which will take you to a Multi-Factor Authentication (MFA) login page. You will then enter your username and password if already registered, or if not, you can hit the "Register as a first-time user" link and follow the instructions.
- From [rtxpensioncenter.com](https://rtxpensioncenter.com), you will be able to access a new BNY Mellon website without the need to sign in. New features will be available on the BNY Mellon site including the ability view payment information, download tax forms and get more detail on payments, including history.
- There is a new number to reach the Pension Service Center. Please call AccessDirect at 1-800-243-8135 and follow the Pension **Plan prompt. Representatives are available Monday through Friday from 8 a.m. to 8 p.m. Eastern Time (ET).**
- Effective with your Jan. 1, 2022, payment, monthly advices for payments that are made via direct deposit will only be provided if there is a change in benefit.